

DX: \_\_\_\_\_

THERAPIST NAME: MARSHA L. GETTER, LICSW

If this is NEW INS. INFO for an existing patient, please list the effective date of the new policy here: \_\_\_\_\_

## PATIENT & INSURANCE INFORMATION

### PLEASE PRINT

Patient's Name: \_\_\_\_\_ DOB: \_\_\_\_\_  
(Last) (First)

Patient's Address:  
Street/City/State/Zip: \_\_\_\_\_

(W) (\_\_\_\_) \_\_\_\_\_

Patient's SS#: \_\_\_\_\_ Phone #: (H) (\_\_\_\_) \_\_\_\_\_

Email: \_\_\_\_\_ (C) (\_\_\_\_) \_\_\_\_\_

Patient's Marital Status: (please circle)      Single      Married      Other

**Primary** Insurance Company: \_\_\_\_\_

Insurance ID #: \_\_\_\_\_ Group #: \_\_\_\_\_

Subscriber's Name: \_\_\_\_\_ SS#: \_\_\_\_\_ DOB: \_\_\_\_\_

Subscriber's Employer: \_\_\_\_\_

Patient's Relationship to Subscriber: (please circle)      Self      Spouse      Child      Other

**Secondary** Insurance Company: \_\_\_\_\_

Insurance ID #: \_\_\_\_\_ Group #: \_\_\_\_\_

Subscriber's Name: \_\_\_\_\_ SS#: \_\_\_\_\_ DOB: \_\_\_\_\_

Subscriber's Employer: \_\_\_\_\_

Patient's Relationship to Subscriber: (please circle)      Self      Spouse      Child      Other

(Primary Insurance Co.)      (Secondary Insurance Co.)

Insurance MENTAL HEALTH CLAIMS Address & Phone #: \_\_\_\_\_

Street/P.O. Box #

Street/P.O. Box #

City      State      Zip

City      State      Zip

Phone #:

Phone #:

Person responsible for any balances not covered by insurance: \_\_\_\_\_

**INSURANCE AUTHORIZATION & ASSIGNMENT:** I hereby authorize the release of medical information to my insurance carrier & assign payment to the provider for medical services rendered to myself or my dependents. I understand I am responsible for any amount not covered by insurance.

DATE

SIGNATURE





## NEPONSET VALLEY COUNSELING CENTER

### OFFICE POLICIES AND PROCEDURES

Welcome to Neponset Valley Counseling Center. In order to best serve you, I would like to clarify some points that relate to the delivery of our services. Please keep one copy of this for your records and give a signed copy to your clinician. Please feel free to ask your clinician any questions that you may have regarding any of this information.

**FEES:** It is required that you make full payment at the time of your visit or provide us with the necessary documentation in order for us to access your insurance benefits. **Please note that you, not your insurance company, are ultimately responsible for all fees. Additionally, if you neglect to notify our office of any changes to your insurance and your visits are denied, you will be responsible for the full fee.** See the chart at the bottom of the page for the cost of our clinical and non-clinical services. For your convenience, NVCC accepts personal checks, all major credit cards, and cash. A 21% interest charge may be levied on all unpaid accounts. If it becomes necessary to turn your account over to collections, you will then be responsible for all collection fee as well as all applicable NVCC charges.

**MISSED APPOINTMENTS:** At least a 24-hour notice is required if you need to cancel your scheduled appointment. For your convenience, our answering system can be accessed 24/7 by calling my direct line at (508) 930-6335. **You will be charged a full fee for late cancellations or missed appointments.** Please note that insurance companies do not pay for late cancellations or missed appointments and you will be responsible for payment.

**EMERGENCIES:** Although NVCC does provide a 24-hour system and I make every effort to promptly return all phone calls, **NVCC is not able to provide emergency services.** If you are having a psychiatric emergency or crisis, I recommend that you immediately contact your local hospital emergency room or police.

**CONFIDENTIALITY:** NVCC carefully protects your confidentiality and your anonymity. You will receive a “*Notice if our Privacy Practices*” in accordance with H.I.P.A.A.

#### Clinical Service Fees (sliding scale available for self-pay patients)

Initial Evaluation	\$160/hour
Individual Therapy	\$150/hour
Family Therapy	\$150/hour

#### Non-Clinical Service Fees (sliding scale available for self-pay patients)

Documentation Fees (are not covered by insurance)	
<ul style="list-style-type: none"> <li>• Letter: \$35</li> <li>• 1-page report: \$110</li> <li>• Each additional page: \$85</li> </ul>	<ul style="list-style-type: none"> <li>• Co-pay not paid at time of appointment: \$15</li> <li>• Returned check or denial of credit card: \$35</li> </ul>
<ul style="list-style-type: none"> <li>• Consultation: \$250/hour</li> <li>• Parent Coordination: \$190/hour</li> <li>• Guardian ad Litem: \$250/hour</li> </ul>	<ul style="list-style-type: none"> <li>• Mediation of Parenting Plans: \$250/hour</li> <li>• Reunification Therapy: \$190/hour</li> </ul>
All patients are responsible for any fees incurred if, as a result of your clinical treatment at Neponset Valley Counseling Center, your therapist is asked or required, on your behalf, to give testimony in court to be deposed, and/or to provide any other non-clinical services (services not covered by your insurance carrier.)	

Your signature below indicates that you have read and that you have read and fully understand the above information, fee schedule, and conditions regarding payment services, both clinical and non-clinical. I hereby authorize the provider of service to furnish information to insurance carriers concerning my condition and treatment. I hereby assign to the provider all payments for medical/mental health services rendered to my dependents and/or myself. I UNDERSTAND I AM RESPONSIBLE FOR ANY AMOUNT NOT COVERED BY INSURANCE.

\_\_\_\_\_  
Signature (Parent or Guardian for a minor)

\_\_\_\_\_  
Date

\_\_\_\_\_  
Print Name



NEPONSET VALLEY COUNSELING CENTER

Marsha L. Getter, LICSW  
342 Del Pond Drive Canton, MA 02021  
Phone (508) 930-6335 Fax (781) 828-1927

## Unencrypted Emails and Text Messages to Patients

We offer helpful administrative information by regular text messaging and email-like appointment reminders and communications. There is some level of risk that information in a regular text message or email could be read by someone besides you. Please let us know if you would like us to communicate with you by text message or email.

**Yes – Please communicate with me by email. My email address is (please write legibly):**

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I will let you know right away if my email address changes.

**No – Please do not communicate with me by regular (unencrypted) email**

**Yes – Please communicate with me by text message. My cell phone number is (please write legibly):**

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I will let you know right away if my cell phone number changes.

**No – Please do not communicate with me by regular (unencrypted) text message**

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Patient Signature

Date

**Marsha L. Getter, LICSW**  
**Neponset Valley Counseling Center**  
**342 Del Pond Drive Canton, MA 02021**  
**Phone (508) 930-6335 Fax (781) 828-1927**  
**Authorization: Mental Health Treatment**

I, \_\_\_\_\_ [Insert Name of Patient/Client], whose Date of Birth is \_\_\_\_\_,  
authorize Marsha L. Getter, LICSW, to disclose to and/or obtain from:

\_\_\_\_\_ the following information:  
[Insert Name of Person or Title of Person or Organization]

Description of Information to be Disclosed  
(Patient/Client should initial each item to be disclosed)

- |  |  |
|--|--|
| <input type="checkbox"/> Assessment                          | <input type="checkbox"/> Nursing/Medical Information |
| <input type="checkbox"/> Diagnosis                           | <input type="checkbox"/> Educational Information     |
| <input type="checkbox"/> Psychosocial Evaluation             | <input type="checkbox"/> Discharge/Transfer Summary  |
| <input type="checkbox"/> Psychological Evaluation            | <input type="checkbox"/> Continuing Care Plan        |
| <input type="checkbox"/> Psychiatric Evaluation              | <input type="checkbox"/> Progress in Treatment       |
| <input type="checkbox"/> Treatment Plan or Summary           | <input type="checkbox"/> Demographic Information     |
| <input type="checkbox"/> Current Treatment Update            | <input type="checkbox"/> Psychotherapy Notes*        |
| <input type="checkbox"/> Medication Management Information   | (*Cannot be combined with any other disclosure)      |
| <input type="checkbox"/> Presence/Participation in Treatment | <input type="checkbox"/> Other _____                 |
|  | <input type="checkbox"/> Other _____                 |

Purpose

The purpose of this disclosure of information is to improve assessment and treatment planning, share information relevant to treatment and when appropriate, coordinate treatment services.

If the purpose is other than as specified above, please specify:

\_\_\_\_\_

Revocation

I understand that I have a right to revoke this authorization, in writing, at any time by sending written notification to Marsha L. Getter, LICSW at Neponset Valley Counseling Center. I further understand that a revocation of the authorization is not effective to the extent that action has been taken in reliance on the authorization.

Expiration

Unless sooner revoked, this authorization expires on the following date: \_\_\_\_\_ or as otherwise indicated: \_\_\_\_\_

Conditions

I further understand that Marsha L. Getter will not condition my treatment on whether I give authorization for the requested disclosure. However, it has been explained to me that failure to sign this authorization may have the following consequences:

\_\_\_\_\_

[Insert an explanation of the consequences, if any, of not signing this authorization, which will depend on the services being provided].

Form of Disclosure

Unless you have specifically requested in writing that the disclosure be made in a certain format, we reserve the right to disclose information as permitted by this authorization in any manner that we deem to be appropriate and consistent with applicable law, including, but not limited to, verbally, in paper format or electronically.

Redisclosure

I understand that there is the potential that the protected health information that is disclosed pursuant to this authorization may be redisclosed by the recipient and the protected health information will no longer be protected by the HIPAA privacy regulations, unless a State law applies that is more strict than HIPAA and provides additional privacy protections.

I will be given a copy of this authorization for my records.

\_\_\_\_\_  
Signature of Patient/Client Date

\_\_\_\_\_  
Signature of Parent, Guardian or Personal Representative Date

Check here if patient/client refuses to sign authorization

\_\_\_\_\_  
Signature of Staff Witness Date

# Marsha L. Getter, LICSW

**Neponset Valley Counseling Center**  
**324 Del Pond Drive Canton, MA 02021**  
**Phone (508) 930-6335 Fax (781) 828-1927**

## Notice of Privacy Practices Receipt and Acknowledgment of Notice

**Patient/Client Name:** \_\_\_\_\_  
**DOB:** \_\_\_\_\_  
**SSN:** \_\_\_\_\_

I hereby acknowledge that I have received and have been given an opportunity to read a copy of the Neponset Valley Counseling Center's Notice of Privacy Practices. I understand that if I have any questions regarding the Notice or my privacy rights, I can contact Marsha Getter for information.

\_\_\_\_\_  
**Signature of Patient/Client** **Date**

\_\_\_\_\_  
**Signature or Parent, Guardian or Personal Representative** **Date**

\* If you are signing as a personal representative of an individual, please describe your legal authority to act for this individual (power of attorney, healthcare surrogate, etc.).

**Patient/Client Refuses to Acknowledge Receipt:**

\_\_\_\_\_  
**Witness** **Date**